

 $^{\scriptscriptstyle \dagger}\textsc{Debit}$ cards can be used for in-person registration only.

Continuing Education **Registration Form**

DISCLAIMER: By registering with George Brown College, you agree that you have read and understood George Brown College's policies, guidelines and codes of conduct. The George Brown Continuing Education policies can be found in part on the back of this form and in their entirety at coned.georgebrown.ca/policies. The rest can be found at georgebrown.ca/policies or at a campus Library Learning Commons.

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How to Register

How to Register in Person for a Course

PAYMENT OPTIONS: cheque • credit card (American Express/Discover/MasterCard/ Visa) • debit card • money order

To register in person, follow these steps:

- 1. Browse coned.georgebrown.ca to find the course you want using "Courses and Certificates" in the top menu (under the Menu heading on your mobile device) or the "Browse by Area of Interest" list on the home page. You can also search for the course or subject you are interested in by using the "Search Entire Site" field (under the Search heading on your mobile device) or the "Search for a Specific Course Code or Title" field on the home page. (If you don't have your own computer or mobile device, you can use the Student Service Centre computers on campus.)
- 2. Each course page has a heading showing its course name and course code:

Course Name Speaking with Confidence GHUM 1114
Course Code

Review the class sections offered for the course. Each available class section will be displayed as a table, containing the following fields:



Find the course reference number (CRN) with the schedule you want. Note the button/flag that appears for the section:

- If there is a seat available in the class section, its status will be shown as a "Register Now" button.
- If the registration period for a course has passed, the status of the class section will be shown as a "CRN is Closed" flag.
- If the class section is full, its status will be shown as a "CRN is Full" flag.
- If the class section is full but offers a wait list, its status will be shown as a "Join Wait List" button.
- 3. If the schedule you want shows the "Register Now" button, write down the course code and title, the CRN, the fee, and the start and end dates of the schedule. (Note: Cancellations or changes may occur.)
- **4.** If you want to register for multiple courses, repeat steps 1 through 3 for as many courses as you want.
- 5. Go to any George Brown College Student Service Centre. (You do not have to register at the campus where your course is offered; you can register in person at any campus.) If you have not already filled out this one, fill out a registration form at the Student Service Centre. Start by writing in the personal information requested, making sure to use your full legal name. (It is important that you provide your home and business telephone numbers and an email address to facilitate our contact with you.) Then use the values you collected in step 3 to fill out the course fields:



Each registration form has room for only two course registrations, so use as many forms as you require.

- 6. Submit your registration form to a Student Service Centre representative. If you are paying by cheque or money order (made payable to George Brown College), write your full legal name, daytime phone number and student ID number (if you have one) on the front of the cheque/money order. The college does not accept post-dated cheques. Personal cheques returned by your bank for non-sufficient funds (NSF) or other reasons beyond the control of the college are subject to an administrative fee.
- 7. When you register in person, you receive a registration confirmation and a receipt of payment from college staff at the time of registration. Keep your registration confirmation in a safe place. (Note: Duplicate confirmations will not be issued.)
- 8. Make sure that you are officially registered in your course(s) by confirming with the teacher at the first class that your name is on the class list.

How to Register Online for a Course

PAYMENT OPTIONS: credit card (American Express/Discover/MasterCard/Visa) • Visa Debit

For guidance on how to register online for a course, visit coned.georgebrown.ca/registering-online.

Academic Policies (Selected Sections)

Availability, Cancellations and Changes

- Not every course is offered every term.
- Registrations are accepted on a first-come, first-served basis, so you are encouraged to register in a course as early as possible.
- Registration is open until the end of the third class unless otherwise noted. (If the
 registration period for a course has passed, the status of the class section will shown as a
 "CRN is Closed" flag.) You must obtain the permission of the department to register in a
 course outside of the registration period.
- George Brown College reserves the right to cancel or suspend courses, change start/end dates, change start/end times, combine classes, change teachers or limit enrolment.
- In the case of a course cancellation, any fees paid will be refunded.

Administrative Policies (Selected Sections)

Refunds

- You will receive a full refund if your course has been cancelled. If you prefer, you may transfer and apply your fees to another course registration. There is no administrative fee to transfer from a cancelled course to an active course. If the college cancels your course and you had registered online, the refund will be made to your credit card. If the college cancels your course and you had registered in person, the refund will be made by cheque. Ensure that your online student account contains your current address, and allow four weeks for processing and mail delivery of the refund cheque. If you ask to have a duplicate cheque printed, you will be charged an administrative fee.
- In order to receive a full refund less an administrative fee for a one-day course or a course
 of 12 hours or fewer or a course that ends after fewer than 10 business days (including the
 first scheduled day of class), you must officially withdraw at least 10 business days before
 the start of the course. A refund will not be given for these types of courses otherwise.
- In order to receive a full refund less an administrative fee for a typical Continuing Education course, you must officially withdraw before the day of the first scheduled class. You can receive a full refund less 50% of the materials fee (if refundable) and the administrative fee if you officially withdraw within 10 business days (including the first scheduled day of class) after the course start date. You will not receive a refund if you officially withdraw later than 10 business days (including the first scheduled day of class) after the course start date. If you choose to officially withdraw, your refund will be made by cheque, regardless of your method of payment. Ensure that your online student account contains your current address, and allow four weeks for processing and mail delivery of the refund cheque. If you ask to have a duplicate cheque printed, you will be charged an administrative fee.
- Some course fees include a non-refundable materials fee. In those cases, this would be noted next to the fee on the course's web page.

Transfers

- Transfers are considered a withdrawal from the first course and a registration in the second.
 Full fees apply for the second course chosen, but the fee you paid for the first course is credited to the second course. You are responsible for any fee remaining after the original payment is credited, but any overpayment is refunded.
- The college charges an administrative fee for each transfer you request. However, if the
 college cancels your course, there is no administrative fee if you transfer and apply your fees
 to another course registration.
- You must request a transfer in writing and in person. To request a transfer, visit any Student Service Centre, complete a Student Action Form and submit the form with any payment (if applicable). You must bring a piece of government-issued photo identification (for example, a driver's licence). In order to transfer into or out of a one-day course or a course of 12 hours or fewer or a course that ends after fewer than 10 business days (including the first scheduled day of class), you must submit your Student Action Form to the Student Service Centre at least 10 days before the start of the course. In order to transfer into or out of a typical Continuing Education course, you must submit your Student Action Form to the Student Service Centre before the third scheduled class of the course out of which you wish to transfer. (Note: Space must be available in the course into which you wish to transfer.)

Withdrawals

- If you stop attending your course without officially withdrawing, you will receive a failing
 grade (which will be recorded on your grade report) and will not receive any sort of refund.
- To withdraw from a Continuing Education course and receive a refund of some/all of
 your fees less an administrative fee, you must officially withdraw in the timeframe laid out
 for your course in our refund policy. To withdraw from a Continuing Education course
 without academic penalty (a failing grade), you must officially withdraw before 60% of the
 scheduled classes/meetings are held.
- You must officially withdraw in writing. To officially withdraw via email, send your request to withdraw to cereg@georgebrown.ca. Your request should include your name, your student ID number, the course registration number (CRN) of the class section in which you are registered, and the reason you are withdrawing. To officially withdraw in person, visit any Student Service Centre and complete and submit a Student Action Form. You must bring a piece of government-issued photo identification (for example, a driver's licence).